

Bright Smiles of Winter Haven

Cancelled or Missed Appointment Policy

Please note that once you have booked an appointment with us it means that we have reserved a time slot in our schedule exclusively for you. If you miss or cancel your appointment with less than 2 business days notice before the scheduled date, you will be subject to a cancellation fee of \$30.00.

If you miss or cancel your Treatment appointment with less than 2 business days notice before the scheduled date, you will be subject to a cancellation fee in the amount of the deposit that was taken to reserve the appointment, and a new deposit will be required to reschedule.

If there are 3 consecutive missed or cancelled appointments, you will be subjected to a \$50.00 deposit to reschedule, this deposit will be refunded at your kept appointment.

Of course, we know that sometimes things can not be avoided and these will be taken into consideration on a case by case basis such as sickness. If sickness occurs you will not be charged for rescheduling.

To avoid a cancellation fee, please provide notice of 2 business days prior to your appointment. You can cancel or reschedule an appointment by calling our office at 863.293.0636

X

Parent Signature

X

Date